



Notes

Practical-6

Write an e-mail to BPO HR for the post of “Customer Support Executive” and attach your resume

Objectives

After completion of this practical/activity you will be able to

- prepare your resume for jobs;
- apply for jobs in companies.

Pre-requisite

- You should have knowledge of Email account and Internet.
- You should be able to use MS Word/Writer.

Procedure

- Make sure your computer is “On” and Internet service is enabled there.
- Prepare your resume using Ms Word/Writer that could fulfill the requirement of post.
- Save your resume with your name and post you are applying (i.e. Prashant_CSE).
- Open your personal e-mail account.
- Click on compose.
- Write BPO HR e-mail address in “To” section.
- Write subject line like “applying for the post of Customer Support Executive/ IT Department.
- Use appropriate greeting lines for HR (i.e. Dear Sir/Madam).
- Write cover letter that could show your qualification, skill, strength and experience.



Notes

- Write thank you to BPO HR for considering your application.
- Attach your resume.
- Send e-mail by clicking “Send” button.

Do’s and Don’ts

- Your cover letter and resume should match with the requirement of the post applied for.
- Use appropriate words that could show your passion for job.
- Don’t leave your mail subject line blank; recruiter may skip your application.

Learner’s Observations

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

Instructor’s signature