

National Institute of Open Schooling
Senior Secondary Course- Tourism
Lesson 17: **Human Resource Management - II**

Worksheet-17

Q.1- Both on and off jobs training serve various goals and purposes by equipping the employees with useful skills. Describe different types of training methods which a tourism industry can adopt to prepare it's employees for future challenges.

Q.2- Enlist different training evaluation methods along with the parameters upon which the training should be evaluated.

Q.3- Plan a visit to a hotel in your city and ask the HR Department about the various purpose their management development program serves and how they plan the methods of training the employees at the managerial level.

Q.4- Mention different factors that an organization should keep in mind while determining the compensation of the employees.

Q.5- Even though training and Development are the ways of educating and enabling the employees with skills, both of these terms are distinct in their conceptual and methodological approaches. List out the basis upon which the distinction between Training and Development could be established in an organization